

G360 Common troubles and solutions

Troubles	Causes	Solutions
No message on LCD.	1.No power.	1.Check if the main switch is switched on or if main power chord is properly connected.
	2. Fuse or power chord is not connected.	2. Replace the fuse or power line.
LCD displays “System Trouble”.	1. Motor is defective.	1. Replace it.
	2. Power supply module of electromagnetic clutch is defective.	2. Replace it. 3. Replace it. 4. Replace it.
	3. AC contactor is defective.	5. Tighten it.
	4. Interface board is defective.	6. Replace it.
	5. Belt is loose.	7. Replace it.
	6. Electromagnetic clutch is defective.	8. Replace it.
	7. Frequency converter is defective.	
	8. Optocoupler for testing the off-position is defective.	
Pressing system issues.	1. Motor has issues.	1. Replace it.
	2. AC contactor has issues.	2. Replace AC contactor.
	3. Interface board has issues.	3. Replace interface board.
	4. Ribbed belt is loose.	4. Tighten it.
	5. Frequency converter has issues.	5. Replace frequency converter.
	6.Optocoupler for testing the pressing has issues.	6. Replace it.
Frequency converter	1. Frequency converter	1. Turn off the power and restart

protection.	protection appears. 2. Connection line for testing the frequency converter issue is off.	the mixer three minutes later. 2. Reconnect the line.
Emergency stop switch pressed.	1. Emergency stop switch is pressed.	1. Release it.
	2. Emergency stop switch is defective or connection line breaks off.	2. Replace emergency stop switch or reconnect the connection line.
Door not closed.	1. Door is not closed properly.	1. Close the door properly.
	2. Winding displacement plug is loose or connection line breaks off.	2. Insert the plug well or replace the connection line.
	3. Microswitch is not making contact.	3. Check and adjust microswitch.
Loud noise and extreme vibrations occur during mixing.	1. Mixer is not properly leveled and stable.	1. Adjust the feet of the mixer so it is level and stable.
	2. Can is not placed centrally or symmetrically.	2. Readjust the can's position.
	3. Equipment overloaded.	3. Reduce the load.