

G5 Common troubles and solutions

Problems	Causes	Action
No message on LCD	1. No connection with power supply	1. Check if the main switch is switched on, or if main cable is properly connected
	2. Fuse or wire of power supply is broken.	2. Replace fuse or wire of power supply.
LCD displays "System Trouble"	1. Clamping plate is beyond height limit.	1. Shorten the distance between the upper and the lower plates.
	2. Belt is loose.	2. Tighten the belt properly.
	3. Contactor is broken.	3. Replace the contactor.
	4. Connection wire is broken	4. Connect the wire.
	5. Clamping motor is defective.	5. Repair or replace clamping motor.
	6. Inverter is defective.	6. Repair or replace the inverter.
	7. The voltage is too high, over <u>240</u> V	7. Take actions as install a voltage-stabilizer to lower the voltage.
	8. The voltage is too low, under <u>190</u> V	8. Take actions as install a voltage-stabilizer to increase the voltage.
	9. The main motor is broken	9. Replace the main motor
LCD displays "Inverter Trouble"	The inverter is faulty..	Switch off machine and restart it in 3 minutes. If this problem occurs for three times consecutively, replace the inverter.
motor can work but machine can't shake	The belt is loose	Tighten the belt properly.

LCD displays “Emergency Button Pressed”	1. Emergency Stop button is pressed	Release it.
	2. The Emergency Stop button or its connection wire is broken	Replace the Emergency Stop button or reconnect the wire.
LCD displays “Door Open”	1. The door is not locked.	Lock the door.
	2. The inserts of the wire become loose or the wire is broken.	Insert the wire well or replace the wire.
Loud noise and extreme vibrations occurred during mixing.	1. The machine is not leveled well.	1. Adjust the feet of the machine to so that it can stand levelly and stably..
	2. The can is not in the central position.	2. Adjust the position of paint can.
	3. Improper speed selection.	3. Select the right mixing speed.
	4. Overloading.	4. Decrease the weight to be mixed..